

## Women's Pioneer Housing Pets Policy & Procedure

Title	Pets Policy & Procedure
Issue date	June 2022
Effective date	Immediately
Document owner	Vicky Gbenga-Omole
Post of document owner	Housing Manager
Date approved by SMT	May 2022
Date approved by HASC	June 2022
Version number	1.2
Date of next review	June 2025
Related corporate policy objectives	Corporate policy objectives 1, 2 and 4

### 1. Introduction

- 1.1 This policy outlines WPH's approach to pets and is supported by the following tenancy management procedures:
- ASB policy and procedures

### 2. Purpose of this document

- 2.1 This policy outlines the approach to requests for pets in general needs and sheltered housing.<sup>1</sup>

### 3. Pets

- 3.1 We do not normally object to a tenant keeping a pet if it does not require access to a garden, unless the pet is likely to cause nuisance through noise or some other cause or the pet's welfare cannot be assured.
- 3.2 Permission to keep a pet is granted only on condition that it does not become cause for complaint. In this circumstance we may withdraw permission and require the tenant to find another home for it. Permission must be given in writing.
- 3.3 Sitting tenants in properties we acquire who have a pet at the time may keep that pet but will be required to find another home for it if it becomes cause for complaint.
- 3.4 Prior permission is required for a dog, except if the dog is a guide dog or hearing dog. We will give permission to keep a dog only if the tenant has direct access to and exclusive use of a garden. Requests to keep a therapy or emotional support dog need to be supported by evidence from a medical professional and will be considered on a case by case basis.
- 3.5. Prior permission is not needed for cats and small animals such as fish, lizards in a tank, budgerigars, hamsters etc. Pets are not allowed in common parts unless accompanied.

---

<sup>1</sup> For leasehold and market rent see Leaseholder Management Policy and WPH Homes Tenancy Management Policy respectively.